There are several different spots in NextGen where a “provider” is chosen. Since these different spots have different ramifications with regard to note generation & billing, this often becomes confusing to users. This demonstration tried to clarify that. It has been created using the Family Medicine Department & a fictitious unspecified “FPProvider,” but the workflow would be similar in other clinics.

This has been prepared for EHR 5.8 & KBM 8.3, though some earlier versions appear in the background when they are not germane to the point being discussed. Subsequent updates may display cosmetic & functional changes.

Use the keyboard or mouse to pause, review, & resume as necessary.
Appointment List Provider

- Selection of provider for which you are viewing appointments.
- Pertinent to both nurses & providers.
Here is where you select which provider’s appointment list to view; you can have multiple providers’ appointments displaying at one time.

Click on the Provider Icon to change the provider selection.
Scroll through the list to select providers. Here we’ll choose to view both Dr. Duffy’s appointment list & the FP Provider appointment list.

When done, click the Provider Icon again to collapse the list.
You are now viewing the appointment lists for both Dr. Duffy & FPPProvider.

Important: Note that once you open a patient’s chart, this provider selection has no direct bearing up who the current or rendering provider is.
Current Provider

• This pertains primarily to the nurses—you are specifying the provider you’re working under for that patient encounter.

• For providers, the Current Provider should always be yourself.
For each encounter, the nurse needs to specify the **Current Provider** under whom they are working.

1) **This may** be the provider with whom the appointment was scheduled, but it could be switched to another provider.  
2) If the patient was scheduled with FPPProvider, you'll need to specify the **actual provider** who sees the patient.  
3) If the patient was scheduled through the FPNurse list, you'll need to change the provider to whoever is supervising you at the time; in most instances, that will be the clinic supervising attending.
Note that this provider selection is part of the 4-point check that should be performed at the start of every encounter.
Click the dropdown arrow & make a selection. You can only choose one Current Provider at a time.

This selection is important because, if the nurse generates a note, e.g., after giving a B12 injection, this is the provider whose name will display at the bottom.
Orders/Procedures/Instructions/Education
Office Procedures/Services
Vitamin B12 1cc

Provider: Robert L. Duffy

Document generated by: Ann Smith, LPN 08/20/2010 4:01 PM

This snippet of the bottom of a note shows the nurse who generated it & her Current Provider. Note this can be different from the Rendering Provider, which we'll get to next.
Rendering & Supervising Provider

• Pertinent to both nurses & providers—especially to resident providers.

• A source of confusion, since the term Rendering Provider sometimes means different things in a teaching environment, depending on whether you are thinking about who saw the patient or who is billing for the encounter.

• For residents, the Supervising Provider, or attending, also becomes an issue.
To view the Rendering Provider, first display the History Bar if necessary.

Right-click on the Encounter Folder, then select Properties.
If the patient has been scheduled with the provider who will actually be seeing the patient, there's nothing to do here.
But if the patient was scheduled with another provider, or with a fictitious walk-in provider like FPPProvider, the nurse will need to change the Rendering Provider to whoever is actually seeing the patient.
Click the **dropdown arrow**, then select the provider. In this example, the patient will be seen by a resident, **Dr. McFaden**.

You would use a similar process to move the patient from one rendering provider to another.
Click OK to close the popup.
The resident performs the encounter, but then needs to view encounter properties again, to set the Supervising Physician.
The resident doctor clicks the Supervisor dropdown arrow & selects the attending. In this example, we’ll use Dr. Duffy.
Click **OK** to close the popup.
That is all that has to be done here; the resident would finish by submitting charges & generating the visit note.

One last thing to note, however: The selection of Rendering determines which provider’s PAQ the note will go to. So if you set the Rendering wrong, it goes to the wrong provider’s PAQ. And if you leave it set to a fictitious provider, like FPProvider, it doesn’t go to anyone’s PAQ. So make sure to update the Rendering when necessary; this would most commonly be when the patient has been moved from one provider’s schedule to another.
This concludes the NextGen provider selection demonstration.

How do you tell when you’re out of invisible ink?

R. Lamar Duffy, M.D.
Associate Professor
University of South Alabama
College of Medicine
Department of Family Medicine